

## Mobile Review Application Privacy Policy

Last updated: July 20, 2023

Intellicene Inc. and its affiliates and subsidiaries (“Intellicene” “we,” “our,” or “us”) know that you value your privacy and security. We do too. This Privacy Policy describes the ways in which we use and disclose Personal Information about you collected through our platform (the “App”). This Privacy Policy does not apply to any other Personal Information you provide or that Intellicene collects. To access Intellicene’s Global Privacy Policy, please [click here](#). Through this Privacy Policy, we provide you with information about our privacy practices and the choices and rights you may have regarding Personal Information in connection with the App.

Note about Children: As required by applicable law and our Terms of Service, children under the age of 13 may only use the App with the express prior consent of a parent or legal guardian.

**About VMS Mobile Review** – Intellicene’s Symphia™ VMS streamlines video security operations to help you rapidly make sense of the vast volumes of video and data that organizations capture. Symphia VMS helps make your video security more manageable, reliable, and cost effective. Symphia VMS solution features powerful, fully integrated video management tools, including automated system health monitoring and event responses, investigation management, a software-based virtual matrix, interactive facility maps, a powerful and intuitive video viewing interface, an ultra-thin client for remote/mobile users and more. Symphia VMS helps make your video security more manageable, reliable, and cost effective, whether an organization needs to secure a single location or large-scale, geographically distributed operations. Intellicene Mobile Video gives users the flexibility they need by providing access via iOS or Android devices to view video anywhere, and at any time.

**Information We Collect and Use** – “Personal Information” means any information that may be

used to uniquely identify an individual. Personal Information may include some or all of the following identifiers: name, identification number, location data, device identifiers.

Intellicene obtains and uses certain types of Personal Information of the customer and its end users as defined below, solely for the purpose of providing the services to our customer in accordance with our terms of use and the specific agreement with each customer. For example, we do not collect Personal Information or track your usage of the App to showcase advertisements on the App.

We process your Personal Information with your consent, to meet our contractual obligations with our clients, and in conformance with our legitimate business interests (e.g., maintaining the security of the App, enforcing the terms and conditions associated with the App, monitoring the performance of the App, quality assurance of our customer service operations, and product improvement and development).

**Profile Information You or Your Organization Provides** – We collect Personal Information that you submit when your user is created or updated on the App Profile. The Profile Personal Information may include:

- **e-mail address**

We do not use the Personal Information in your profile that you provide when registering to the app.

The data you provide through the App will be available to your organization. Therefore, our use and disclosure of Personal Information is limited by our agreements with them. This Privacy Policy does not reflect the privacy practices of our clients, and we are not responsible for our clients’ privacy policies or practices. We do not review, comment upon, or monitor our clients’ privacy policies or their compliance with their respective privacy policies, nor do we review our client’s instructions with respect to our processing of information to determine whether

such instructions are in compliance or conflict with the terms of the client's published privacy policy. This Privacy Policy also does not address how other recipients may use and disclose the information they receive through the App. If you wish to know about the information practices of the organizations with which you are using the App, such as your employer or local authority, please contact them directly.

**Legal and Other Similar Uses** – We will not process (including use, disclose, and store) information, including your Personal Information.

**Information Sharing** – We do not disclose Personal Information about you except as described in this Privacy Policy. We do not rent or sell your Personal Information. We do not share your Personal Information with third parties for their marketing purposes.

**Your Organization** – When you connect your profile to an organization, we treat the Personal Information received through your use of the App in connection with an organization as the organization's information. In other words, we process the information to provide the App services to the organization in compliance with our agreement with the organization, including by providing access to all Personal Information of the user connected to the organization. The organization accesses, uses and discloses this information for its business purposes. You may contact your organization to learn about how it uses this information.

**Merger, Sale, or Other Asset Transfers** – To the extent permitted by applicable law, if we are involved in a merger, acquisition, financing due diligence, reorganization, bankruptcy, receivership, sale of company assets, or transition of service to another provider, your information may be sold or transferred as part of such a transaction in order to maintain your organization's business continuity as permitted by law and/or contract.

**Where Information is Processed** – We collect, process, and store that information in the United

States. We may also transfer that information to our affiliates and subsidiaries or to other third parties, across borders to other countries or jurisdictions around the world. If you are visiting from the European Economic Area or other regions with laws governing data collection and use that may differ from U.S. law, please note that you may be transferring your Personal Information to the United States, which does not have the same data protection laws as the EU or other countries.

**How Information is Stored and Secured** – When downloading the Mobile Review app and registering you provide your email address. This data is kept by Apple and by Google as part of the app store users information.

**Your Choices and Rights** – You choose whether to download and use the Intellicene Mobile Review application which requires you to share your email address. All individual persons whose Personal Information is being processed by registering to Apple and Google app store, Intellicene has the legal right to request from its organization: (i) access, (ii) rectification (iii) erasure, (iv) restriction of processing, (v) object to processing; and/or (vi) data portability of their Personal Information. We may help your organization respond to such requests. If you believe your information has been submitted to the App and you are not associated with an organization using the App, please contact us at [privacypolicy@Intellicene.com](mailto:privacypolicy@Intellicene.com).

If you are in the EU, you also have the right to lodge a complaint with an EU supervisory authority. However, if you have a complaint regarding the processing of your Personal Information, we kindly request that you first contact us directly as indicated in the Contact Us section of this Privacy Policy, and we will reply promptly.

**Children's Information** – Intellicene does not knowingly permit children under the age of 13 to use the App without prior, express consent from a parent or legal guardian. If we learn that Personal Information of a child has been collected on the App without the appropriate prior parental consent, then



we will take appropriate steps to delete this information.

If you are a parent or guardian and discover that your child under the age of 13 has a registered account with our company without your consent, please contact [privacypolicy@Intellicene.com](mailto:privacypolicy@Intellicene.com) and request that we delete that child's personal information from our systems.

**Enforcement and More Information** – When we receive formal written inquiries or complaints, we will contact the individual regarding his/her concerns. Intellicene will cooperate with the appropriate regulatory authorities, including local data protection authorities, to resolve any complaints regarding the handling of Personal Information that cannot first be resolved between Intellicene and an individual.

**Changes to this Privacy Policy** – Without prejudice to your rights under applicable law, we reserve the right to amend this Privacy Policy at any time to reflect changes in the law, our data collection and use practices, the features of our App and products, or advances in technology. We may alert you of such changes by sending you a notice via the email address you have provided or through the App itself. If we make a material change to this Privacy Policy, you will be provided with appropriate notice. We also make the revised policy accessible through the App, and we encourage you to review the policy periodically. If you do not agree to the changes to this Privacy Policy, you should stop accessing or using the service and you should request the deletion of your Personal Information by contacting us.